

6th November 2025

09:00 - 09:30

Registration

09:30 - 10:00

Opening ceremony attended by the authorities

10:00 - 11:00

CONFERENCE

Cybersecurity without borders in the age of Artificial Intelligence
GERARDO FERNÁNDEZ - Senior Security Engineer at Google

11:00 - 11:30

Coffee Break

11:30 - 12:30

ROUND TABLE

Applications of Artificial Intelligence in tourism distribution

Moderator: INMACULADA GALLEGO - Professor in the Dept. of Business and

Marketing at the University of Malaga

INMA MATEOS - Account Manager Europe at Granicus-Simpleview
JUAN TORRES - Account Technology Strategist at Microsoft

DAVID VIDAL - Customer Success Management Southern Europe Director at AMADEUS

GABRIEL RAMIS - Chief Information Officer at Avoris

12:30 - 13:30

CONFERENCE

Digital accessibility as a fundamental element for inclusion in the tourism sector ENRIQUE GARCÍA CORTÉS - Expert in digital accessibility

LUNCH BREAK

16:00 - 18:00

PRESENTATION OF RESEARCH PAPERS IN PARALLEL ROOMS

ROOM 1
Digitalisation, mobility and tourism distribution

ROOMS 2A y 2B
Artificial intelligence
and tourism

ROOM 3
Sustainability, platform
economies and new realities





7th November 2025

Day sponsored by the European DIBEST project of Interreg Atlantic Area

09:30 - 10:30

ROUND TABLE

Smart tourist destinations in Latin America: Ibero-American CYTED Programme

Moderator: LUIS JAVIER GADEA - Head of Research, Development and Innovation at SEGITTUR JOSEP IVARS - Director of IUIT and Coordinator of the CYTED Tourism Network ANA CLARA RUCCI - Director of the Institute for Tourism Research at UNLP ALEXANDRE AUGUSTO BIZ - Researcher at the Knowledge Engineering Group at UFSC LEDYS LÓPEZ - Director of the GIET Research Group at Colegio Mayor de Antioquia University

10:30 - 11:15

WORKSHOP

Digitalisation in blue tourism companies: European project DIBEST

11:15 - 11:45

Coffee Break

11:45 - 13:30

PRESENTATION OF TECHNOLOGICAL SOLUTIONS FOR TOURISM COMPANIES

13:30 - 14:00

CLOSING CONFERENCE

Technology and AI at the service of residents' wellbeing in tourist destinations JACQUES BULCHAND - President of International Federation for IT and Travel & Tourism (IFITT)

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